

# TRAM Lines



January 2008 Issue 12

# New year, new timetable

A new Metro timetable will be implemented with effect from Monday 3 March which will include new early morning services and later services on Saturday nights.

From Monday to Saturday, the first through services from Birmingham Snow Hill and Wolverhampton St Georges tram stops will be from the earlier time of 0515 rather than the current start time of 0630.

Tram services will also operate for an additional 30 minutes on Saturday evenings to cater for leisure travellers. The last through services will depart from Birmingham Snow Hill and Wolverhampton St Georges tram stops at midnight and the last services to Wednesbury Parkway will depart from Birmingham Snow Hill and Wolverhampton at 0037 hours.

Alterations to the Sunday timetable will also be made



*TIME PLEASE: The new Metro timetable will be in operation from Monday 3 March.*

where a 15-minute service will be in operation. We will be

ensuring everyone is fully aware of all changes in the

lead up to 3 March.

## West Bromwich improvements

Travel Midland Metro is pleased to announce that construction work is due to commence during the first week of February to carry out access improvements at both West Bromwich Central and The Hawthorns tram stops. Centro-WMPTA have appointed Birmingham-based Fitzgeralds Contractors Ltd to carry out the work at both locations which is expected to be completed by mid-March.

At The Hawthorns, the access footpath to the tram stop from

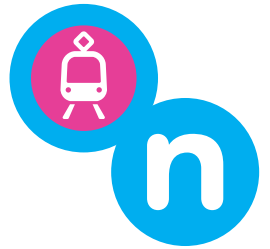
Halfords Lane is to be widened and turnstiles are to be installed. The purpose of this is to enhance crowd control measures and improve safety for West Bromwich Albion football fixtures. There will be free access along the path other than when a football fixture takes place.

At West Bromwich Central, the platform towards Birmingham is being widened to ease current overcrowding problems.

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# Nick scoops Christmas prize!

Thank you to everyone who entered our recent Christmas crossword competition to win a Metro Annual Travel Card worth £471! We saw a fantastic response which resulted in nearly 100 correct entries from customers across the West Midlands.

Our lucky winner has been drawn from the hat and therefore we're pleased to

announce that Nick Wright from Wolverhampton has scooped the prize. Nick, 39, is a regular traveller on the Metro and will be presented with his Annual Travel Card in the coming

weeks. A photograph of Nick being presented with his Travel Card will appear in the February edition of Tramlines.

Congratulations to Nick and

thank you once again to everyone who entered the competition. For those of you who are interested to know, please see the crossword answers below:

### SOLUTION

**Across** – 1 Short cut; 5 East; 7 Soporific; 9 Tact; 10 Cove; 11 Aster; 14 Banns; 15 Ennui; 16 Scuba; 17 Exile; 18 Dally; 19 Tasty; 22 Nile; 24 Esse; 26 Ambiguous; 27 Loot; 28 Steroids.  
**Down** – 1 Shut; 2 Root; 3 Clots; 4 Trite; 5 Epic; 6 Temerity; 7 Scintilla; 8 Countless; 11 Asset; 12 Truss; 13 Ready; 14 Biennial; 20 Adió; 21 Truce; 23 Emit; 24 Euro; 25 Eros.  
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## Fascinating Metro facts

- Did you know that each tram operated by Travel Midland Metro has 52 seats and can carry up to 208 passengers?
- Each tram also has dedicated spaces for two wheelchairs and the system is fully DDA compliant.
- Also, did you know that our trams have a maximum speed of 70 kph and can stop, under normal service conditions in 182m?

More fascinating facts about the Metro to follow in future issues!



HELPFUL HAND: The Midland Metro is fully accessible for those with disabilities

## STOP PRESS...STOP PRESS...STOP PRESS...STOP PRESS

The Midland Metro reliability was on the agenda of the West Midlands Planning and Transportation Committee just as we were going to print. It quoted the latest statistics available and placed Metro reliability in October 2007 at 98.5 % of time-tabled services

running within 3 minutes of the timetable. In September 2007 it was 98.97%. These are significantly high levels of reliability. Whilst the system can be subject to delays, overall the transport is well liked and provides efficient services for those working in the corridor

servicing Wolverhampton and Birmingham.

As part of our Safer Travel partnership with British Transport Police, our 2007 annual review for Safer Travel will be released in March. This will be available from the

Safer Travel website which can be accessed via [www.travelwm.co.uk/safertravel](http://www.travelwm.co.uk/safertravel) or by emailing [safetravel@travelwm.co.uk](mailto:safetravel@travelwm.co.uk). Customers will be sent a copy free of charge.

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